

Case study success story

International law firm

The requirement

- The UK arm of a large international law firm with multiple print rooms wanted to enhance their reprographics job submission and management system. The system needed to support all 3 print centres, integrate with Equitrac for client billing control, and accommodate management of print jobs, photocopy jobs, document scanning work, as well as consumables and stationery supplies to departments.

Office 1

Office 2

Office 3

System required to managing user requests for
print, copying & scanning + consumables & stationery and account through



For client billing

Print room 1

Print room 2

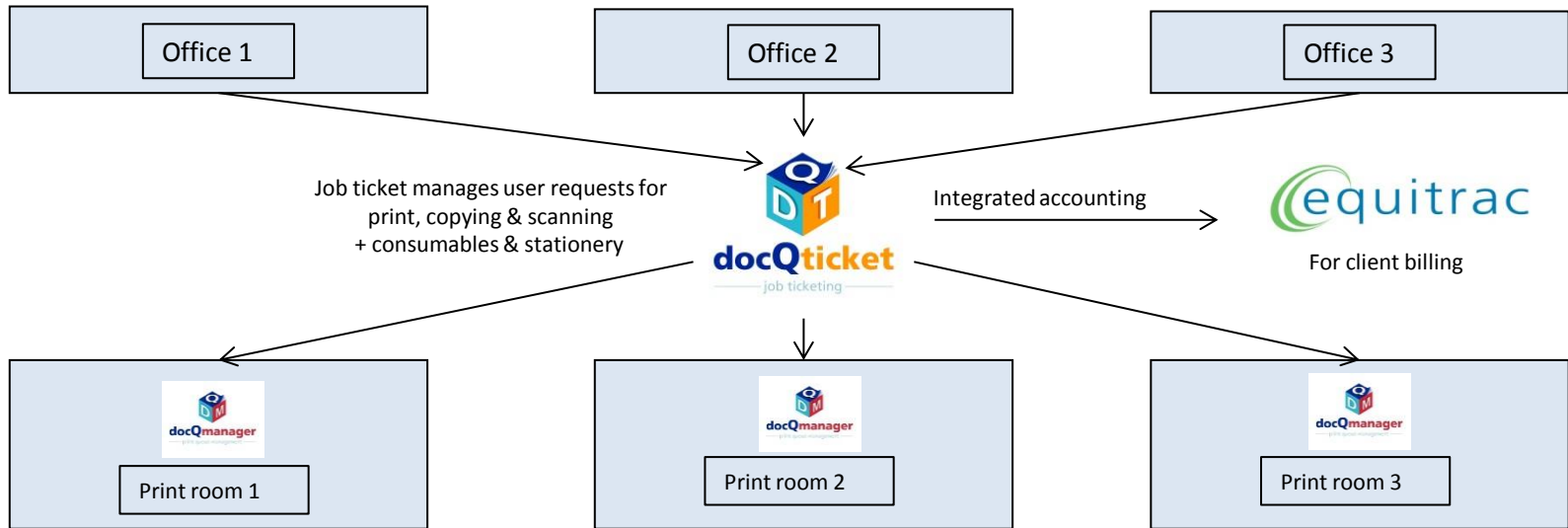
Print room 3

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The solution

- docQmanager was chosen because of its simplicity of use, flexibility for customisation and ready integration with Equitrac. A custom job ticket was designed for controlling submission of print, copy and scan work, with built in look ups for department or client and matter codes for charging, while a related web page was provided for consumables requests.



Benefits

- Business efficiency gains all round along with fully integrated client billing and accounting.